



What is the BCSC Health Center?

The BCSC Health Center is a physician's office managed through a collaborative relationship between IU Health and Columbus Regional Hospital. Dr. Teresa Lovins, a Board Certified Family Practice physician will provide care, with assistance from a registered nurse and medical assistant. BCSC has contracted for this dedicated employee healthcare solution to exclusively serve our employees and family members.

Who is eligible to use the new BCSC Health Center? What determines eligibility?

The BCSC Health Center is available for use by any employee or family member covered under BCSC health insurance (SIHO). The Center is being provided in addition to the health plan and is part of the overall healthcare solution available through the school health plans. Use of the clinic is a win-win for BCSC and employees. You receive healthcare services in the Center for FREE; there is no co-pay. And the school corporation saves on healthcare costs through this dedicated, lower-cost service.

How much does it cost per visit at the BCSC Health Center? There is *NO CO-PAY* for visits, labs or medications within the Center. Services in the center are free.

Where is the facility located? Your Health Center is conveniently located at 1950 Doctors Park Drive, Suite C, Columbus, IN 47203

What is the Phone Number? The phone number at the BCSC Health Center is (812) 357-8810 .

How far in advance do I need to schedule an appointment? *Appointments are needed*, but starting in May, you can schedule same day appointments if available, either by calling 357-8810 or by using the online appointment system link located on the schools website www.bcsc.k12.in.us.

When is the Center open? The BCSC Health Center hours are:

- Monday 2:00 pm – 7:00 pm
- Tuesday 2:00 pm – 7:00 pm
- Wednesday CLOSED
- Thursday 2:00 pm – 7:00 pm
- Saturday 7:00 am – 12 noon

My spouse does not use our health insurance; can they use the health center? No, the BCSC Health Center is only available to those who participate in the BCSC Health Insurance Plan.

Can I bring my children to the Center for care? Yes, your dependent children who are covered under the BCSC health plan are eligible to use services. We encourage you to maintain a regular relationship with a pediatrician for ongoing care of children, but for immediate care needs and for a consultation, please feel free to bring children to see Dr. Lovins.

Will the doctor share my medical information with the school? NO! Absolutely not! Your privacy is 100% protected. Services provided are strictly confidential by law under HIPAA and both IU Health and Columbus Regional maintain strict confidentiality of patient records and information.



Will the center work with my existing doctors if necessary? Yes, if you receive services in the center and want your healthcare information shared with the doctor or doctors you currently see, with a signed consent/release, the center staff will make sure your doctor receives all information from your visits. Dr. Lovins may also want to speak with your other doctors to make sure they are working together on the best possible care plan for you.

This seems too good to be true. How is it possible? We understand that offering **FREE** medical care is a new concept. It is lower cost care than an emergency room or urgent care center. In addition, faster access will help you stay healthier and the wellness programs we are offering could potentially help you and the school corporation avoid higher cost care for more serious illness. It also holds the potential to lessen increases in future insurance costs.

What if I need to see someone when the Health Center is closed? Go online to schedule with the Center if possible for the next available appointment. Otherwise, we encourage you to seek care with your existing primary care provider. If you do not have one, please work with the Center to evaluate your options.

Does the BCSC Health Center offer quality medical care? Yes. The Health Center is fully staffed by a Board Certified Family Practice Physician, a Registered Nurse and a Medical Assistant employed through Columbus Regional Hospital and IU Health Workplace Services, our program partner.

Can I get my medications at the Center?

Yes, if the physician writes you a prescription, for most medications, it will be filled for you in the center at no cost to you.

If I have regular labs done (every month or quarter), can I get those done for free at the center?

Possibly; only the physician can answer that question for sure. In early May when the center opens, schedule a 40 minute consultation with Dr. Lovins or the nurse at the center. They will evaluate your needs, collaborate with your existing physician and make sure you receive the highest quality care at the lowest cost possible through the center or in the right setting for your needs.

I am a bus driver for the district, but not on the BCSC insurance – can I get my DOT physical at the center for free? Yes, the center will offer all BCSC bus drivers regular physical exams for CDL renewal.

If I have a work-related illness or injury, will I use the center for treatment? Yes, during open hours, the center will be available to treat work-related illnesses and injuries on a walk-in basis. If the center is closed, your supervisor will direct you to PromptMed for your initial visit and treatment. The Center will help you recover from your illness or injury with ongoing follow up visits and through a referral to a local specialist if necessary. Except in an emergency situation, always see your supervisor for instructions on where to go for treatment of a work-related illness or injury.